

SERVICES THAT ARE COVERED

Your PCP and case manager will help you get the medical care you need. Below is a list of medical and long term care services that are covered by SCAN Long Term Care. There may be some limitations based on AHCCCS rules and policies.

Covered Medical Services

- Audiology services.
- Behavioral health services and settings.
 - behavioral health case management (limited) – by your case manager.
 - emergency/crisis behavioral health services.
 - emergency and non-emergency transportation.
 - evaluation, screening, and diagnosis.
 - individual/group/family therapy and counseling. Adolescent members may qualify for family therapy as well.
 - inpatient hospital services.
 - inpatient psychiatric facility services.
 - institution for mental disease with limitations.
 - psychotropic medication.
 - psychotropic medication adjustment and monitoring.
 - respite care with limitations.
 - partial care.
 - lab and radiology services for diagnosis and psychotropic medication regulation.
- Care to stabilize you after an emergency.
- Cataract removal; medically necessary vision services.
- Cochlear implants.
- Dental services that are emergent problems or needed for pre-transplant; medically necessary dentures.
- Doctor office visits, including specialist.
- Emergency care.
- Family planning services.
- Foot care that is medically necessary.
- Health risk assessments and screenings.

- Hospital care.
- Immunizations.
- Kidney dialysis.
- Laboratory and X-ray services.
- Maternity care (prenatal, labor and delivery, and postpartum).
- Medical equipment and supplies.
- Medical foods, with limitations.
- Nutritional assessments.
- Outpatient surgery and anesthesia.
- Physical exams.
- Prescriptions on SCAN Long Term Care's preferred drug list (not available to members with Medicare).
- Rehabilitation services, including occupational, speech, and physical therapies.
- Respiratory therapy.
- Transplants as approved by AHCCCS and with related prescriptions.
- Transportation to and from medically necessary services; emergency transportation.
- Urgent Care.
- Well-Women examination

Additional Services For Children (Under 21)

- Checkups.
- Children's Rehabilitative Services.
- Chiropractic services.
- Dental routine and preventive services including:
 - oral health screenings.
 - cleanings.
 - fluoride treatments.
 - dental sealants.
 - oral hygiene education.
 - x-rays.
 - fillings.
 - extractions.
 - other medically necessary procedures.
- Dental therapeutic and emergency services.
- Immunizations.
- Vision services, including exams and prescriptive lenses.

Additional Services for Qualified Medicare Beneficiaries (QMB)

- Chiropractic services
- Any services covered by Medicare but not by AHCCCS.

Covered Long Term Care Services Home and Community Based Services:

- **Adult Day Health Care** – health care and personal services that you get in an adult day center. Meals, health checks, and therapies may also be offered.
- **Attendant Care Services** – a trained person comes into your home to help you with a combination of services such as personal care, housekeeping, and meal preparation.
- **Spouse Attendant Care** – Attendant care helps you with personal care and homemaking. This service helps you stay in your home. Now your spouse may give you attendant care services.
- **Emergency Alert System** – equipment that allows you twenty-four (24) hour access to emergency help when you need it.
- **Home Modification** – this service makes adaptive changes to your home to increase your independence.
- **Habilitation** – this service provides training in independent living skills. Speech, occupational or physical therapy may be provided as part of this service.
- **Home Delivered Meals** – this service provides healthy meals delivered to your home.
- **Home Health Service** – this service provides part-time care in your home to prevent you from being hospitalized. It may include nursing care, a health aide, equipment or therapy.
- **Homemaker** – this service provides help with household jobs like cleaning, shopping, or running errands.

- **Hospice Care** – these services help members who need health care and emotional support during the final stages of life.
- **Personal Care** – this service provides help with eating, bathing, and dressing.
- **Respite** – this service provides short-term breaks for your usual caregiver.

Alternative Residential Settings:

- **Adult Foster Care** – this setting provides special care for up to four residents.
- **Therapeutic Foster Home (Adult)** – this setting provides behavioral health and ancillary services for at least one (1) and up to three (3) residents over the age of eighteen (18).
- **Therapeutic Foster Home (Child)** – this setting provides a professional foster care home licensed by DES up to three (3) residents under the age of eighteen (18).
- **Assisted Living Home** – this setting provides care and supervision for up to ten (10) people.
- **Assisted Living Center** – this setting provides apartments for eleven (11) or more people that include private sleeping, kitchen, and bathroom areas.
- **Alzheimer’s Treatment Assistive Living Facility** – these settings provide special care and services to members with Alzheimer’s disease.
- **Behavioral Health Level Homes** – these settings provide behavioral health treatment with twenty-four (24) hour supervision. They may include on site medical services and intensive behavioral health treatment programs.
- **Traumatic Brain Injury Treatment Facility** – this setting provides treatment and services for people with traumatic brain injuries.

Skilled Nursing Facilities:

- **Nursing Home Care**

SERVICES THAT ARE NOT COVERED

For All Members:

- Services from a provider who is not a SCAN Long Term Care provider (unless prior approved by SCAN Long Term Care or the provider performed emergency services).
- Drugs and supplies given without a prescription.
- Any service that needs prior approval by SCAN Long Term Care that was not previously approved.
- Services or items given free of charge, or for which charges are not usually made.
- Services of special duty nurses, unless medically necessary and prior approved by SCAN Long Term Care.
- Cosmetic services or items.
- Personal comfort items.
- Physical therapy that is not medically necessary.
- Routine circumcisions.
- Experimental services as determined by the health plan medical director.
- Abortions and abortion counseling unless the pregnancy is the result of rape, incest or physical illness related to the pregnancy which endangers the life of the mother.
- Health services while in prison or in a facility for the treatment of tuberculosis.
- Experimental organ transplants, unless approved by the AHCCCS Administration.
- Sex change operations and reversal of voluntary sterilization.
- Treatment to straighten teeth, unless medically necessary.
- Prescriptions not on SCAN Long Term Care's preferred drug list, unless approved by SCAN Long Term Care.

Other Services Not Covered For Members Over 21, Including But Not Limited To:

- Chiropractic services except for **Qualified Medicare Beneficiary (QMB)**.
- Hearing aids.
- Routine eye examinations for prescriptive lenses or glasses.
- Routine dental services.