



February 20, 2009

Dear Physician:

As a provider partner of the SCAN ALTCS program, we understand that matters affecting your patients are important to you. With this in mind, we want to notify you of upcoming changes to your patients' prescription drug benefit effective March 1, 2009. AHCCCS has mailed all affected members a letter about this (see attached).

Beginning March 1st, the State of Arizona will no longer subsidize the payment of Medicare Part D pharmacy copayments for eligible AHCCCS members. Prior to this, the State of Arizona, through a contract with RX America had paid the pharmacy copayments for these members.

What does this mean?

This means your SCAN Health Plan Arizona patients may have to pay a small copayment of \$1.10 to \$6.00 when they get their prescriptions after March 1st. The amount of the copayments will vary depending on the specific drug classification. Patients may call our Member Services department at (888) 540-7226 to determine their specific copayment amount.

What can I do?

SCAN appreciates your help in educating your patients and their families about this change. You may have a situation in which a patient is unable to pay for their medication. If this occurs, please call their Case Manager immediately.

If you have any questions about this letter or the attached letter from AHCCCS, please call me at (602)-778-3325. Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Gene Dameron". The signature is written in a cursive style with a large initial "G".

Gene Dameron
VP, Network Management
SCAN Health Plan Arizona